

**XCIS**  
**Cross Channel Information Services Project**

**Vienna, Austria**  
**22nd September 2004**

- Seamless high quality travel information services to help travellers crossing the English Channel
- Contribute to efficient travel
  - Data Exchange
  - Cross border traffic management and collaboration
- Enhance Pan-European Services

Highways Agency

Dover Harbour Board

Eurotunnel

Sanef

SAPN

French Ministry of Transport

Flemish Ministry of Transport





- Corridor Kent - Northern France key for European traffic – freight and people
- Affected by:
  - Weather
  - Operational features
  - Strikes – Operation Stack/Plan Respiration
  - Major events/accidents/roadworks
- Private and public sector involved

- Quick wins
  - Translation of VMS settings – leaflet HA
  - Roadworks in Kent Corridor - leaflet HA



## Quick Wins:

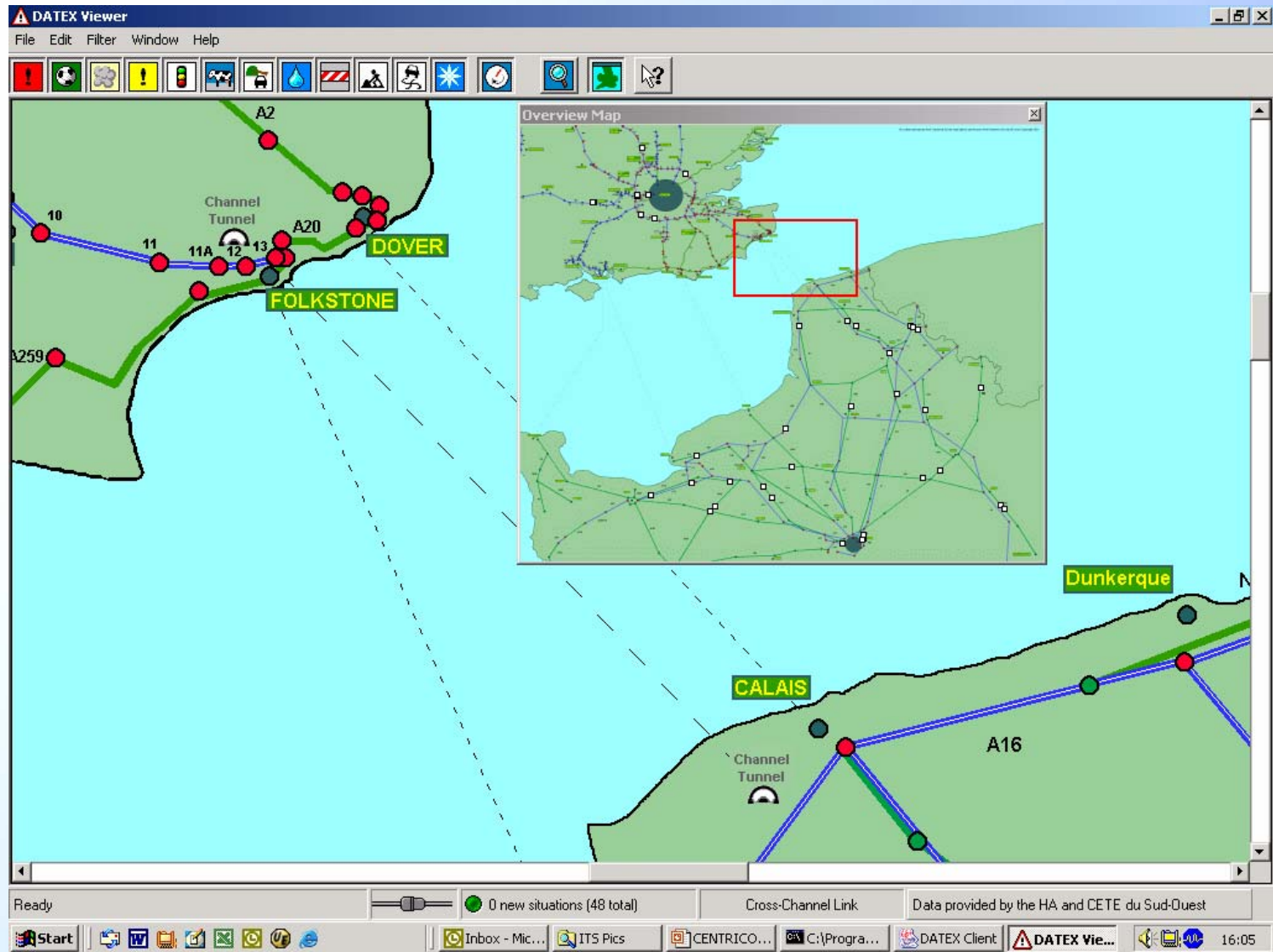
- Dover Harbour VMS
- Eurotunnel VMS
  
- Eurotunnel Departure Letter



When travelling on the motorways in northern France tune to **107.7 FM** for traffic & travel information.


# Achievements – French English DATEX link

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Links to HA Traffic Information and Port of Dover websites



- Multi-lingual telephone and SMS services
- Ferry Kiosks Pilot in freight lounge – ongoing
- 107.7FM Extension leading to a two-month trial (Sample) 

- Arc Atlantique Freight Portal Extension
- Ferry/Harbour Kiosks
- 107.7FM Extension Pilot
- English Input to TMP France Belgium
- Other activities

## Next Steps

- Extend interactive map on website to cover England
- Provide Freight Portal link on Port of Dover website
- Promote Freight Portal

## Update

- RDS-TMC signal strength test carried out
- Existing Satellite communications emerges as the preferred solution to transfer information onto the ferries
- Médiamobile and ITIS both recommend web page based solution
- Port of Dover agreed to display traffic information on large screens in car park lounges in the port area

## Next Steps

- Use existing infrastructure and traffic displays where possible
- Agree with ferry companies way forward
- Draw on experience in Scotland (STREETWISE)
- Bring service provider on-board to develop solution
- Implement 1-year pilot on ferry and in the harbour
- Evaluate the usefulness and usability for travellers

## Next Steps

- Traffic information from Kent area and M25 including M25 widening updates
- bi-lingual broadcast on 107.7FM between Arras and Calais (Sanef network)
- Implementation of 1-year pilot
- Same procedures as for trial
- Investigate further disseminating methods

- HA has provided input to the TMP France Belgium in October 2003
- TMP France Belgium is agreed
- Kent Police is attending meetings with French Authorities
- TMP meeting in September 2004 to extend French Belgian TMP to England

**Thank you for your attention**

